

Relatório Trimestral de Disponibilidade e Desempenho



APSP: CAIXA GERAL DEPOSITOS PT
Período: 01-out-2024 a 31-dez-2024

Ref.	Nome	SLA	EBA GL	Total	01-out-24	02-out-24	03-out-24	04-out-24	05-out-24	06-out-24
SLA1	Disponibilidade das API PSD2	99,00%	2.2	100%	100%	100%	100%	100%	100%	100%
SLA1.1	Disponibilidade das API PSD2	99,00%	NA	100%	100%	100%	100%	100%	100%	100%
SLA2	Performance para PISP	5.000 milisegundos	2.3.a	777	913	866	886	878	829	845
SLA2.1	Performance para PISP - Componente SIBS	2.500 milisegundos	NA	698	855	806	835	825	775	790
SLA2.2	Performance para PISP - Componente Banco	2.500 milisegundos	NA	184	256	218	224	200	192	217
SLA3	Performance para AISP	7.000 milisegundos	2.3.b	771	815	728	725	768	633	644
SLA3.1	Performance para AISP - Componente SIBS	3.500 milisegundos	NA	316	319	313	324	359	304	320
SLA3.2	Performance para AISP - Componente Banco	3.500 milisegundos	NA	630	653	562	550	560	458	444
SLA4	Performance para CBPII	5.000 milisegundos	2.3.c	0	0	0	0	0	0	0
SLA4.1	Performance para CBPII - Componente SIBS	2.500 milisegundos	NA	0	0	0	0	0	0	0
SLA4.2	Performance para CBPII - Componente Banco	2.500 milisegundos	NA	0	0	0	0	0	0	0
SLA5	Taxa de Erros nas respostas aos TPPs	10%	2.3d	2,20%	1,87%	0,17%	0,16%	0,44%	0,20%	0,20%
SLA5.1	Taxa de Erros nas respostas - Responsabilidade SIBS	5,00%	NA	0%	0%	0%	0%	0%	0%	0%
SLA5.2	Taxa de Erros nas respostas - Responsabilidade Bancos	5,00%	NA	2%	2%	0%	0%	0%	0%	0%

07-out-24	08-out-24	09-out-24	10-out-24	11-out-24	12-out-24	13-out-24	14-out-24	15-out-24	16-out-24	17-out-24	18-out-24	19-out-24	20-out-24	21-out-24	22-out-24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
751	650	657	661	625	679	619	678	553	633	685	689	672	626	753	749
678	583	597	602	560	625	546	602	490	579	627	629	598	553	682	696
255	241	223	232	192	220	190	246	205	235	224	223	224	209	241	210
792	791	885	827	996	617	596	853	751	792	807	1058	631	663	756	765
311	298	299	288	303	277	281	294	295	287	297	315	286	284	290	302
647	654	749	705	883	485	437	740	623	681	689	905	504	533	652	641
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0,25%	0,20%	0,18%	0,93%	0,14%	4,58%	8,42%	4,52%	0,23%	0,40%	0,21%	0,29%	0,22%	11,89%	5,16%	0,23%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	1%	0%	5%	8%	5%	0%	0%	0%	0%	0%	12%	5%	0%

23-out-24	24-out-24	25-out-24	26-out-24	27-out-24	28-out-24	29-out-24	30-out-24	31-out-24	01-nov-24	02-nov-24	03-nov-24	04-nov-24	05-nov-24	06-nov-24	07-nov-24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
793	764	850	951	866	1.009	1.034	1.032	1.094	960	953	1.063	1.047	1.110	1.037	944
728	707	795	888	801	925	973	975	1035	911	903	1001	967	1045	974	863
240	225	229	217	226	300	223	229	218	198	240	217	285	234	224	243
808	720	859	705	672	923	784	814	895	664	571	631	911	839	810	826
299	289	343	312	332	334	345	354	358	318	279	318	347	366	354	295
706	605	709	559	509	815	625	622	713	500	509	458	769	654	647	738
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0,34%	0,32%	0,73%	0,32%	3,74%	0,42%	0,68%	0,32%	0,20%	0,25%	52,73%	1,07%	0,40%	0,31%	0,25%	0,72%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	4%	0%	1%	0%	0%	0%	52%	1%	0%	0%	0%	1%

08-nov-24	09-nov-24	10-nov-24	11-nov-24	12-nov-24	13-nov-24	14-nov-24	15-nov-24	16-nov-24	17-nov-24	18-nov-24	19-nov-24	20-nov-24	21-nov-24	22-nov-24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1.081	1.030	1.021	1.053	852	757	946	1.164	1.103	1.058	764	702	658	663	622
1016	958	937	959	793	702	884	1114	1046	997	666	606	564	567	531
221	206	221	259	204	215	198	195	198	234	169	153	155	149	154
871	691	637	968	782	769	694	709	784	623	736	721	838	709	761
332	332	299	344	310	298	313	339	342	314	334	321	329	326	332
748	527	496	805	647	664	543	524	618	451	564	566	702	536	592
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0,25%	0,38%	0,33%	1,86%	0,55%	0,30%	0,27%	0,82%	31,85%	1,67%	3,04%	2,12%	0,38%	0,80%	0,64%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	2%	1%	0%	0%	1%	32%	2%	3%	2%	0%	1%	1%

23-nov-24	24-nov-24	25-nov-24	26-nov-24	27-nov-24	28-nov-24	29-nov-24	30-nov-24	01-dez-24	02-dez-24	03-dez-24	04-dez-24	05-dez-24	06-dez-24	07-dez-24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
608	594	706	628	658	650	589	603	572	590	640	665	693	785	759
519	511	593	527	555	545	476	495	474	478	514	576	605	685	680
136	137	171	158	165	162	172	170	158	188	209	161	160	170	153
677	730	788	776	734	832	845	707	758	860	880	805	1024	825	674
309	336	340	333	320	326	336	316	326	335	323	336	324	337	307
526	574	621	617	579	670	671	563	599	724	758	616	926	676	536
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1,56%	1,16%	0,41%	0,39%	0,32%	0,37%	0,28%	0,37%	0,43%	0,35%	0,55%	0,48%	0,25%	0,53%	0,40%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
2%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	1%	0%

08-dez-24	09-dez-24	10-dez-24	11-dez-24	12-dez-24	13-dez-24	14-dez-24	15-dez-24	16-dez-24	17-dez-24	18-dez-24	19-dez-24	20-dez-24	21-dez-24	22-dez-24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
733	778	763	705	737	849	951	852	917	797	668	584	595	574	566
652	681	679	631	651	753	875	777	827	715	574	484	492	490	476
150	181	160	159	172	195	158	149	180	159	162	168	168	150	154
662	787	927	775	808	802	610	624	758	748	728	824	816	640	632
299	309	344	318	330	303	283	282	295	306	310	313	313	288	287
528	671	803	640	659	708	482	505	645	632	596	695	693	516	509
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0,50%	0,77%	0,37%	1,01%	0,34%	1,38%	23,92%	3,31%	0,35%	0,40%	1,51%	0,44%	0,45%	0,36%	0,49%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	1%	0%	1%	0%	1%	24%	3%	0%	0%	2%	0%	0%	0%	0%

23-dez-24	24-dez-24	25-dez-24	26-dez-24	27-dez-24	28-dez-24	29-dez-24	30-dez-24	31-dez-24
100%	100%	100%	100%	100%	100%	100%	100%	100%
100%	100%	100%	100%	100%	100%	100%	100%	100%
617	540	554	585	638	594	604	634	556
512	458	463	484	533	503	506	514	457
168	141	143	154	183	155	166	195	168
775	638	606	696	769	678	651	826	745
307	295	278	301	319	296	294	318	316
648	473	467	545	604	524	502	674	582
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0,75%	0,32%	0,32%	0,30%	0,35%	0,32%	0,38%	0,39%	0,32%
0%	0%	0%	0%	0%	0%	0%	0%	0%
1%	0%	0%	0%	0%	0%	0%	0%	0%