# **Investor Presentation**



Caixa Geral de Depositos



Aug 2016
(1st Half Unaudited Accounts)

**Investor Relations Office** 

Email: investor.relations@cgd.pt

Site: http://www.cgd.pt



# **Our Principles**



Long Term Commitment to the Portuguese Economy and Society

**Customer – Centered Business** 

**Support the Corporate Sector, Strong Focus on SME** 

**Promotion of Human Talent and Teamwork** 

**Highest Ethical Standards** 

**Innovation** 

Social Responsibility and Global Sustainability

# Agenda



CGD Group Overview
Funding and Liquidity
Solvency
Asset Quality
Business Performance
Summary
Appendixes



#### **Group Overview**

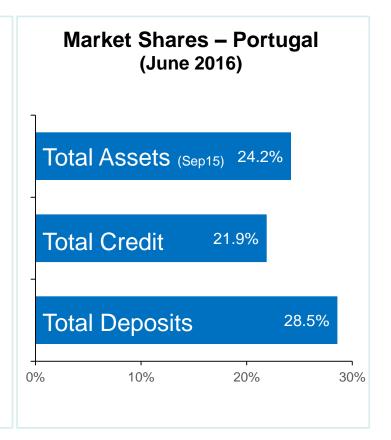


4 Million Customers in Portugal

99.3bn€ Total Assets 1,221 Branches Countries
4
Continents

**8,857**Employees in CGD
Portugal

- Established in 1876 and fully owned by the Portuguese State.
- Strong franchise as a universal Bank and a dominant financial group in Portugal.
- Leading position in the retail market with 4 million customers in Portugal and assets of 99.3bn€.
- Total network of 1,221 branches connecting developed countries with the fast growing economies around the world, of which:
  - 730 in Portugal and;
  - 491 branches abroad.
- Largest international platform among Portuguese banks: 23 countries 4 continents.
- The most valuable banking brand in Portugal 2016 Brand Finance





#### **Connecting Portuguese Exporters and their Markets**





#### **Global Reach**

#### Retail Banking

- · South Africa Banco Mercantile
- · Angola Banco Caixa Geral Angola
- Cape Verde Banco Comercial Atlântico and Banco Interatlântico
- Spain Banco Caixa Geral
- France Branch of France
- Luxembourg Branch of Luxembourg
- Mozambique Banco Comercial e de Investimentos
- São Tomé and Príncipe Banco Internacional de S. Tomé e Príncipe
- · East Timor Branch of Timor
- Macao Banco Nacional Ultramarino

#### Non - Residential Banking

- · Germany Representative Office CGD
- Belgium Representative Office CGD
- Canada Representative Office CGD
- · Macao Branch of Macao
- Switzerland Representative Office CGD
- · Venezuela Representative Office CGD and BCG

#### Wholesale & Investment Banking

- · Brazil Banco Caixa Geral Brasil
- EUA Branch of New YorK
- United Kingdom London Branch
- · Cayman Islands Branch of Cayman Islands

#### Other International Business

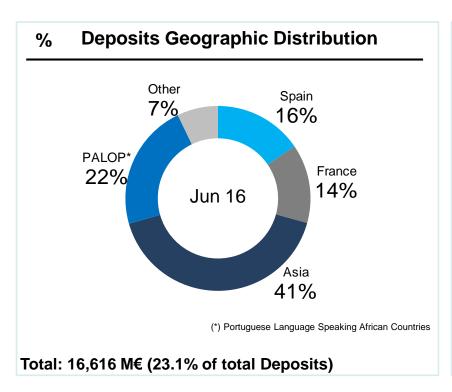
- · Algeria Business Delegation
- China Branch of Zuhai, Representative Office Shanghai
- India Representative Office of Mumbai and Pagim (Goa)
- Mexico Representative Office BCG

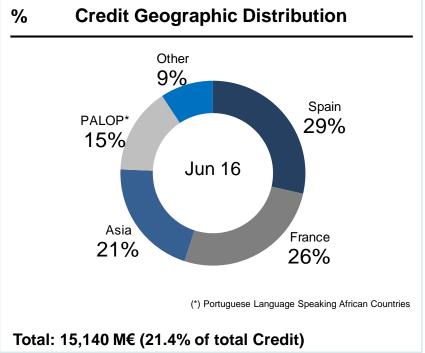


#### **Diversifying Resource Taking**

#### **International Activity Contribution**

The international area with €16,616 million (up 4.7% over June 2015) also continued to make a highly favourable contribution to the deposits total. Particular reference should be made to the branches in Asia and Spain.





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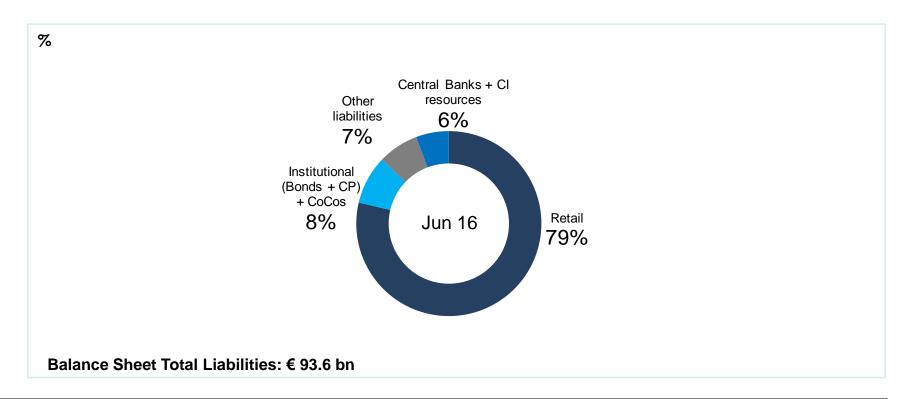


#### **Deposits as the Major Funding Contributor**

#### **Funding Structure – Balance Sheet**

Robust funding structure reflecting a dominant retail contribution (deposits and other retail instruments), due to a large and stable customer base:

- 3/4 of deposits hail from households;
- 2/3 of deposits are term and savings deposits.

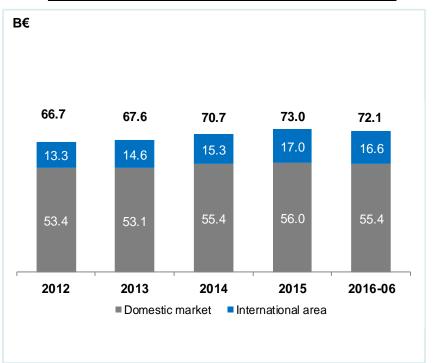




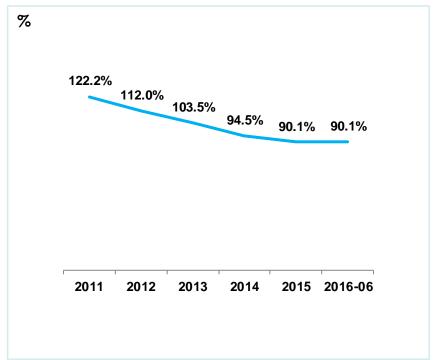
#### **Strong Deposit Base and Deleveraging Process**

Caixa continues to enjoy the trust of its customers, confirmed by the positive trend in deposits, mostly driven by households.

#### **Deposits Evolution**



#### **Loans-to-Deposits Ratio Evolution**

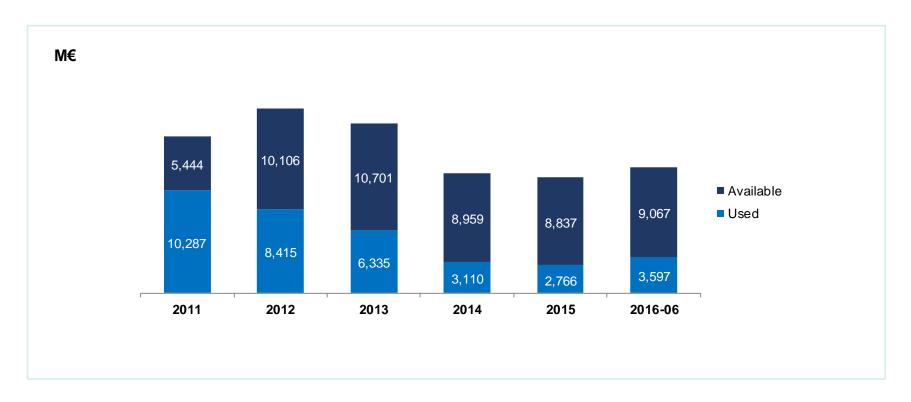




#### **Ample Available Collateral Pool**

#### ECB Funds used by CGD Group and Available Collateral Pool

CGD's funding from the Eurosystem at the end of June 2016 totalled €3,597 million, a change of €832 million over December 2015 and €691 million over June 2015 and currently representing 3.6% of total assets.

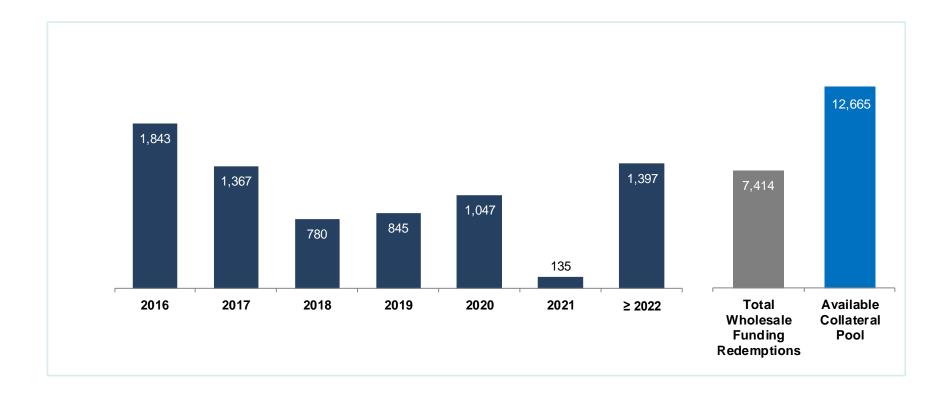




#### **Available Collateral Pool Covers Upcoming Maturities**

#### CGD's Wholesale Redemptions Calendar (Outstanding as of June 2016)

Low annual redemptions relative to CGD Group total funding resources.

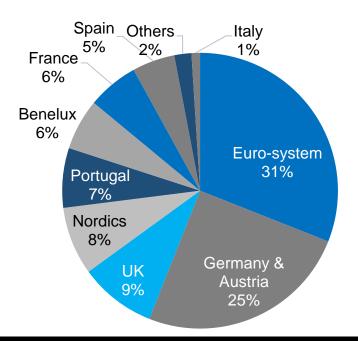




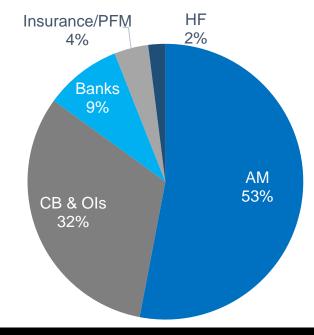
#### **Covered Bonds Programme: A Presence in the Market**

Issue Size	€750 MM	€750 MM	€1 bn
Format	5 Year Covered Bond 2018	5 Year Covered Bond 2018 5 Year Covered Bond 2019	
Announcement	11-Jan-13	09-Jan-14	20-Jan-15
Coupon	3.75%/annual	3%/annual	1%/annual
Reoffer Spread	Mid Swaps + 285bps	Mid Swaps + 188bps	Mid-Swaps + 64bps

#### **Geographic Breakdown Latest Issue**



#### Breakdown by type of investors

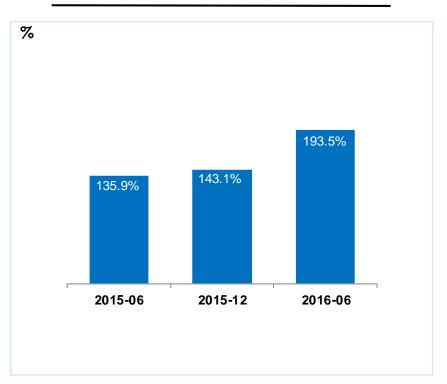




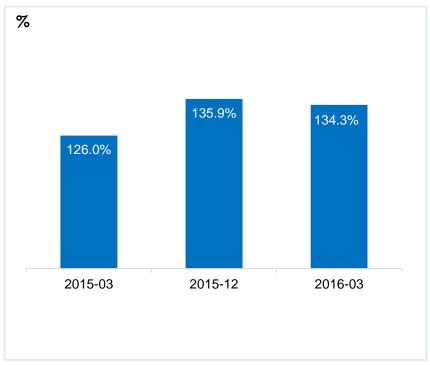
#### **Liquidity Ratios**

The LCR ("Liquidity Coverage Ratio") indicator, with a comfortable 193.5%, was significantly higher than the minimum requirements and indicative of CGD's excellent liquidity position.

#### **Liquidity Coverage Ratio**



#### **Net stable funding ratio**



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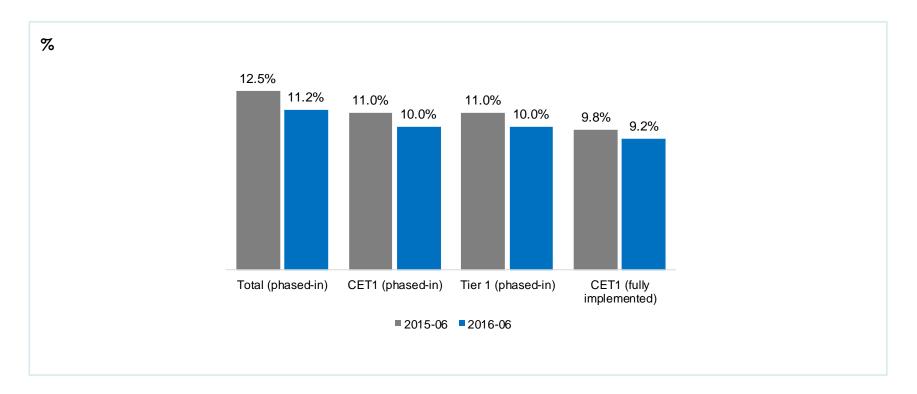
# **Solvency**



#### **A Balanced Capital Base**

## **Capital**

The phased-in and fully implemented Common Equity Tier 1 (CET 1) ratios, calculated according to CRD IV/CRR rules were 10.0% and 9.2%, respectively in June 2016.



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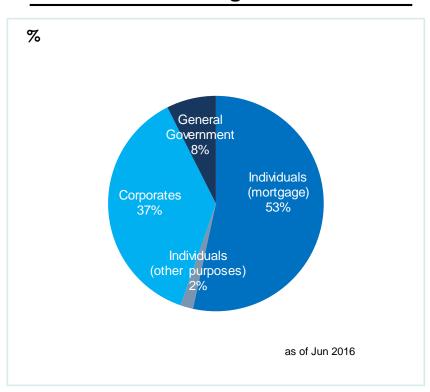


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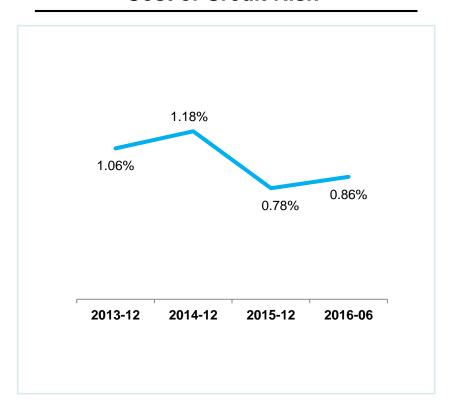
#### **A Diversified Credit Portfolio**

# Loans and Advances to Customers Portugal



Loans and Advances to Customers (Gross)
June 16: € 52.4 bn

#### **Cost of Credit Risk**



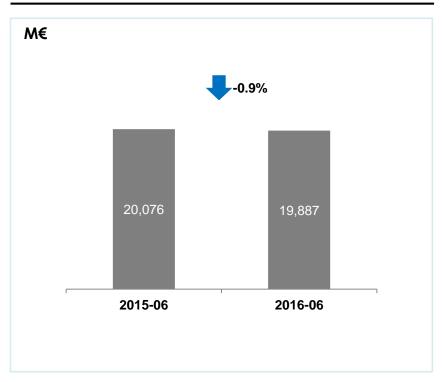
Cost of Credit Risk is approaching a more normal level.

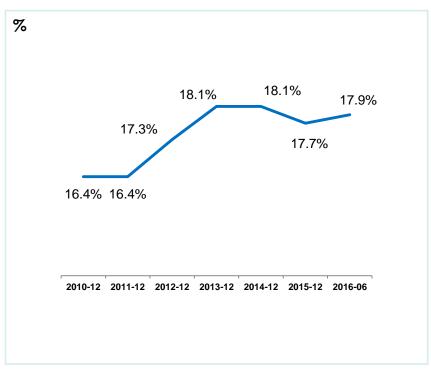


#### **Business Indicators**

#### **Corporate Loans – CGD Portugal**

#### **Corporate Loans – Market Share**





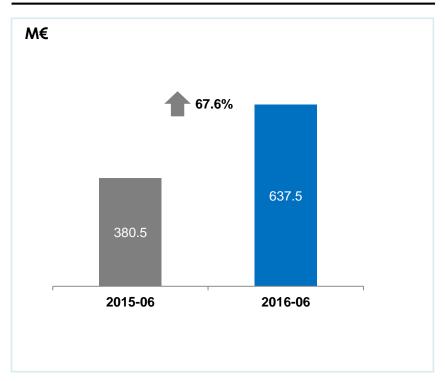
CGD had a 17.9% share of loans and advances to companies in June 2016, in the Portuguese market.

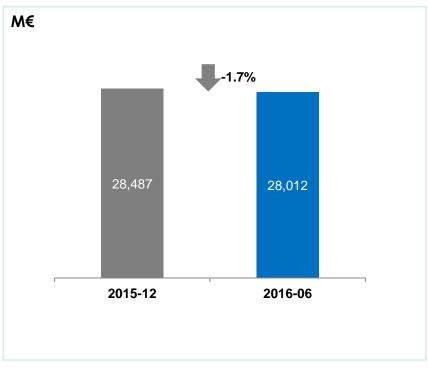


#### **Business Indicators**

Mortgages – CGD Portugal New Operations - Volume







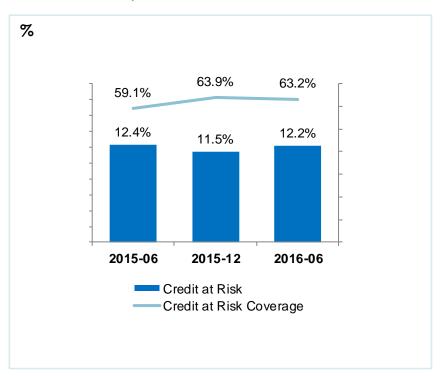
There were 6,995 new mortgage lending operations in first half 2016 in CGD (Portugal) a 67.6% increase of €257 million over first half 2015 to €637.5 million.

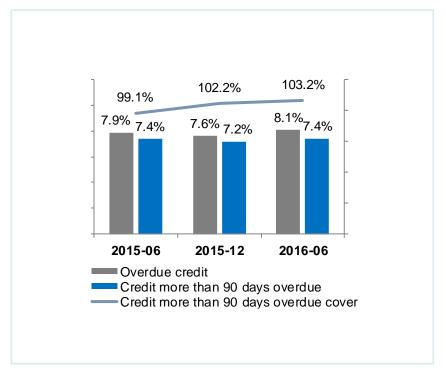


#### ...to Address Challenging Economic Environment

#### **Credit Quality Ratios**

Credit at risk, in June 2016, was 12.2% of the credit portfolio, with a level of provisions and impairment coverage of 63.2%. The level of coverage of credit at risk was 46.5% for credit to individuals and 73.7% for corporate customers.



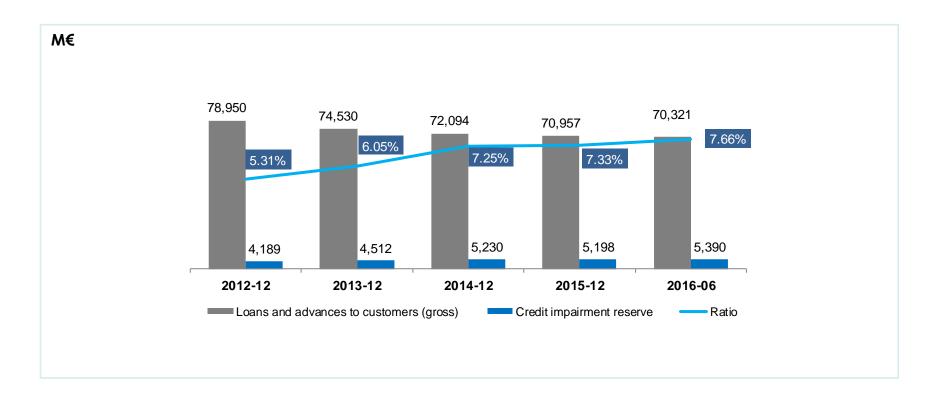




#### **Prudent Provisioning...**

#### **Balance Sheet Impairments Reserve Ratio**

CGD continues to adopt a conservative impairments policy.



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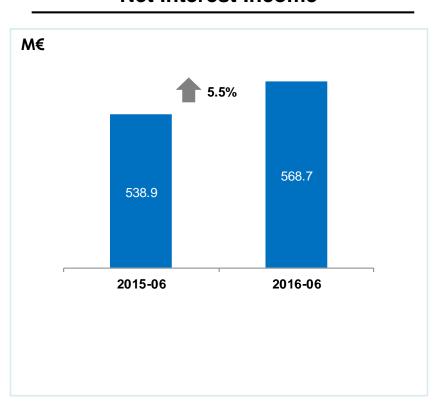


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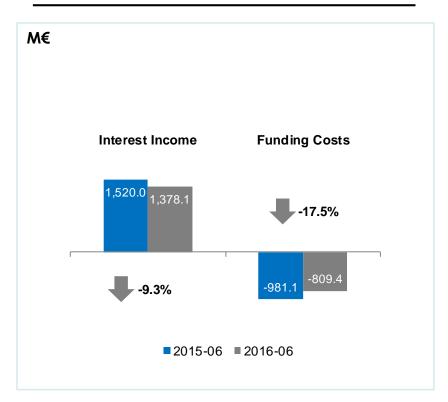


#### **Consolidated Results in 1H 2016**

#### **Net Interest Income**



#### **Interest Income and Funding Costs**



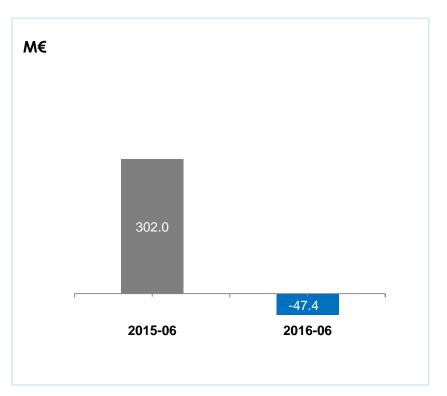
CGD Group's net interest income, in 1<sup>st</sup> H 2016, was up 5.5% by €29.8 million Vs. 1<sup>st</sup> H 2015 to €568.7 million.

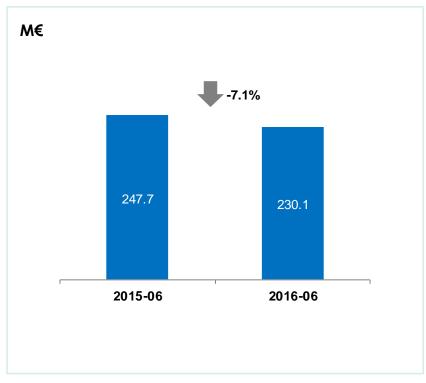


#### Consolidated Results in 1H 2016

#### **Income from Financial Operations**

#### **Commissions**



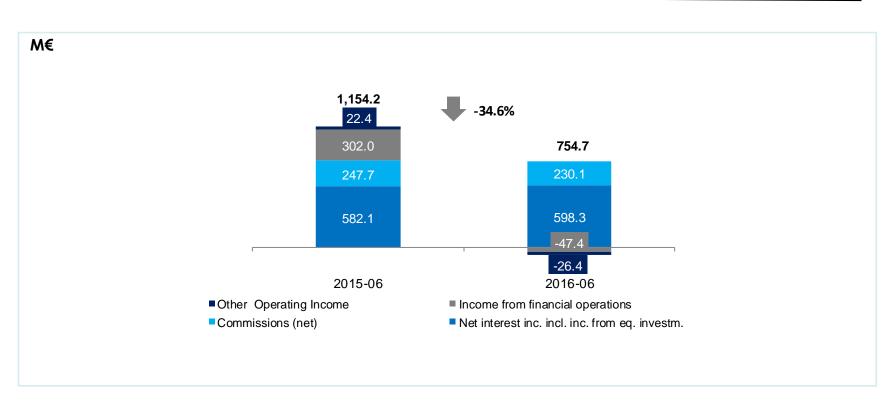


Income from financial operations were negative at €47.4 million, influenced by high volatility experienced in international financial markets, including public debt, associated with the United Kingdom's referendum about Brexit.



#### **Consolidated Results in 1H 2016**

#### **Net Operating Income**

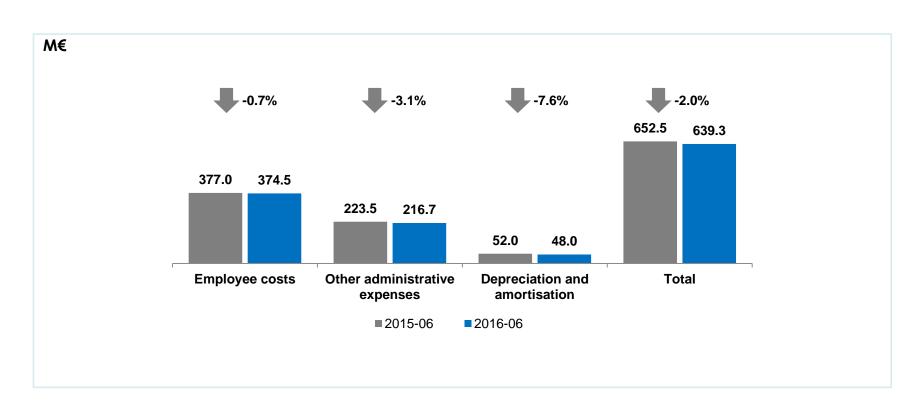


CGD's total operating income, strongly influenced by the negative change of €349.4 million in income from financial operations, was therefore down 34.6% Vs. 1st H 2015.



#### **Operating Costs decreasing**

#### **Operating Costs and Depreciation**

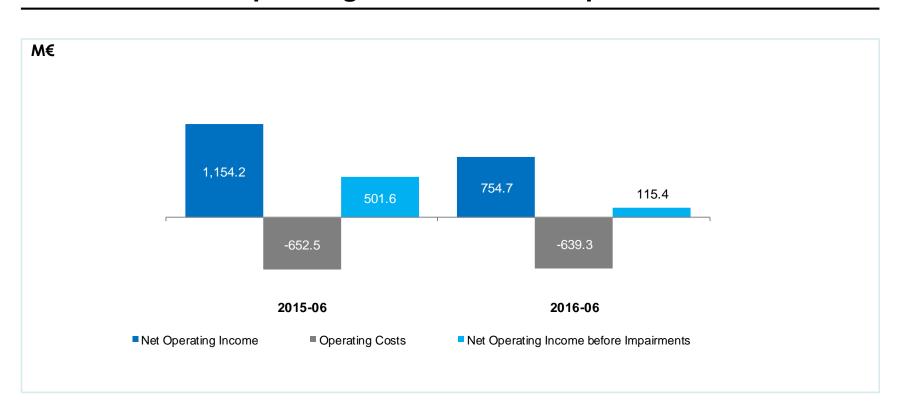


CGD's operating costs for the first half were down 2.0%. Staff costs excluding non-recurrent costs decreased 6%, leaving total costs reduction at -5.1%.



#### **Consolidated Results in 1H 2016**

#### **Net Operating Income before Impairments**

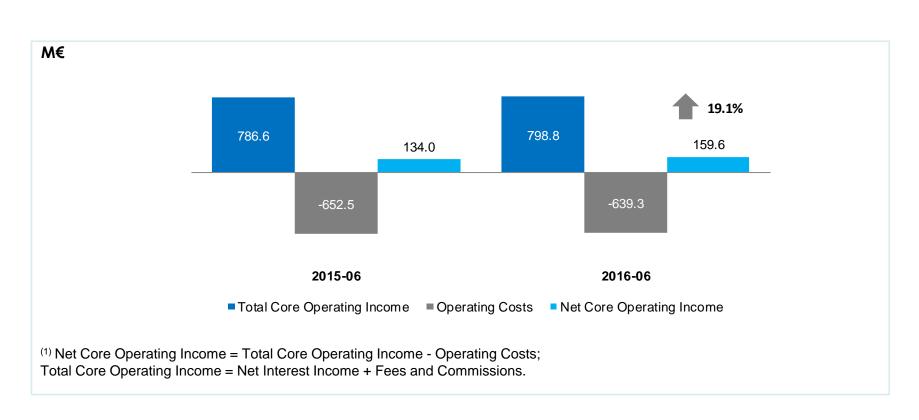


Net operating income before impairments for first half 2016 amounted to €115.4 million.



#### **Net Core Operating Income increasing**

### **Net Core Operating Income**<sup>(1)</sup>



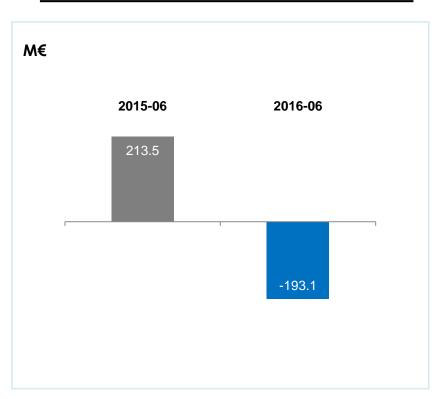
Net Core Operating Income increased 19.1% influenced by the positive evolution of net interest income and the reduction of operating costs.

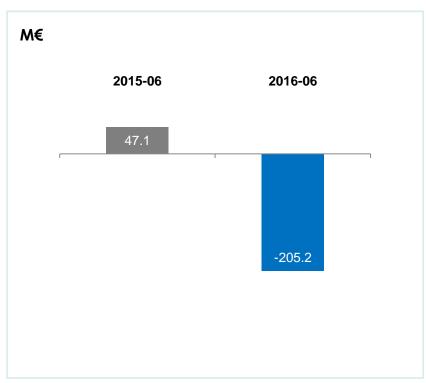


#### Income before tax and non-controlling interests and Net Income

#### Net Income before tax and noncontrolling Interests

#### **Consolidated Net Income**





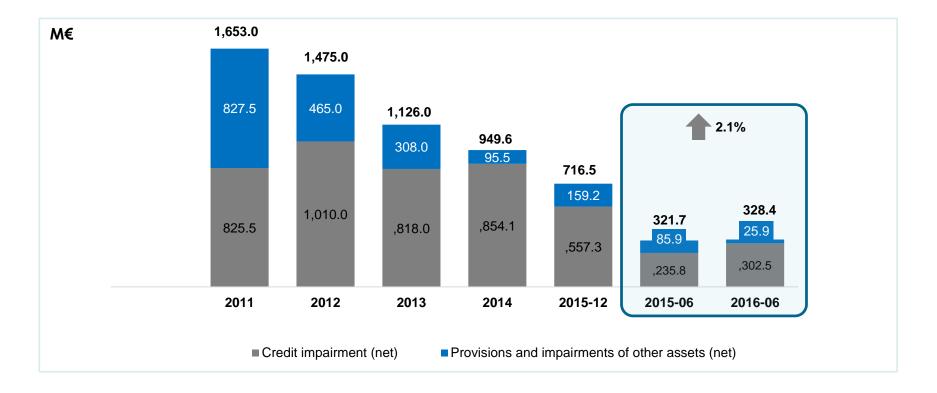
Income before tax and non-controlling interests and net income for the half year were €-193.1 million and €-205.2 million, respectively.



#### **Decreasing Trend in Impairments and Provisions**

#### **Impairments and Provisions**

There was a 2.1% increase of €6.7 million in provisions and impairment for the period to €328.4 million.



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# **Summary**



#### **CGD – A Financial Reference in Portugal**

# Market Leadership and Global Reach

- Market leader in retail banking in Portugal, with 28.5% share of customer deposits and 22.0% share of loans to customers.
- Extensive network, connecting mature economies with fast growing markets of Brazil, Africa and Asia.
- Gateway at the crux of the American Continent, the Portuguese Speaking African Countries and Asia.

# Funding and Liquidity

- Customer resources trend positively.
- Loans-to-deposits ratio at 90.1%.
- CGD's funding from the Eurosystem at the end of June 2016 totalled € 3,597 million. CGD's liquidity remained at a highly comfortable level with an LCR (liquidity coverage ratio) of 193.5%, far higher than regulatory requirements.

#### Solvency

 The common equity Tier 1 (CET 1) ratios, calculated in accordance with CRD IV / CRR fully implemented and phasing-in rules, were 9.2% and 10.0%, respectively.

# **Summary**



#### **CGD – A Financial Reference in Portugal**

#### **Asset Quality**

Cost of Credit Risk is approaching a more normal level.

• The credit at risk and restructured credit ratios, calculated in accordance with Bank of Portugal criteria, at 12.2% and 10.3%, respectively, showed a slight increase over June 2015.

#### **Economy Support**

 Commitment to the Portuguese economy, namely through the support to families and companies, in the latter case namely the export driven SMEs.

#### **Strategy**

- Adjustment of the Bank to a new economic paradigm.
- Focus on banking activity.
- Strengthening of cross-border business.

#### **Sustainability**

- The most valuable banking brand in Portugal 2016 Brand Finance.
- Comprehensive sustainability programme, recognised by domestic and international entities which monitor and audit its performance.
- Bank with Environmental Certification APCER (ISO 14001).

# Agenda



#### **Appendixes**

# Appendix 1 - CGD Ratings Appendix 2 – Main Financial Indicators Appendix 3 - Portuguese Economy

# **Appendix 1 - CGD Ratings**



## **CGD CreditRatings**

	Short Term	Long Term	Outlook
STANDARD & POOR'S	В	BB-	Positive
FITCH RATINGS	В	BB-	Stable
MOODY'S	N/P	B1	Review for DNG
DBRS	R-2 (mid)	BBB (low)	Stable

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#### **CGD Consolidated Main Financial Indicators (1/4)**

#### Balance Sheet (Consolidated Activity)

M€

				Change		
				2016-06 vs 2015-06		
Assets	2015-06	2015-12	2016-06	Total	(%)	
Cash and cash equivalents with central banks	1,903	2,880	1,503	-401	-21.1%	
Loans and advances to credit institutions	4,186	4,785	3,642	-544	-13.0%	
Loans and advances to customers	66,205	65,759	64,931	-1,274	-1.9%	
Securities investments	19,073	18,986	20,137	1,064	5.6%	
Assets with repurchase agreement	1,312	1,081	856	-457	-34.8%	
Non-current assets held for sale	838	830	749	-88	-10.6%	
Investm. in subsid. and associated companies	295	277	267	-28	-9.4%	
Intangible and tangible assets	818	754	707	-112	-13.7%	
Current tax assets	51	37	41	-10	-20.1%	
Deferred tax assets	1,461	1,474	1,559	98	6.7%	
Other assets	4,096	4,037	4,964	868	21.2%	
Total assets	100,238	100,901	99,355	-883	-0.9%	

Change



#### **CGD Consolidated Main Financial Indicators (2/4)**

#### Balance Sheet (Consolidated Activity)

M€

			Orial	igc	
			2016-06 vs 2015-06		
2015-06	2015-12	2016-06	Total	(%)	
6,019	5,433	5,769	-251	-4.2%	
70,242	73,426	72,442	2,199	3.1%	
1,794	1,739	2,262	468	26.1%	
8,170	6,700	6,117	-2,053	-25.1%	
859	992	896	36	4.2%	
2,426	2,429	2,400	-26	-1.1%	
4,337	3,998	3,726	-611	-14.1%	
93,847	94,718	93,610	-237	-0.3%	
6,391	6,184	5,745	-646	-10.1%	
100,238	100,901	99,355	-883	-0.9%	
	6,019 70,242 1,794 8,170 859 2,426 4,337 93,847 6,391	6,019 5,433 70,242 73,426 1,794 1,739 8,170 6,700 859 992 2,426 2,429 4,337 3,998 93,847 94,718 6,391 6,184	6,019       5,433       5,769         70,242       73,426       72,442         1,794       1,739       2,262         8,170       6,700       6,117         859       992       896         2,426       2,429       2,400         4,337       3,998       3,726         93,847       94,718       93,610         6,391       6,184       5,745	2015-06         2015-12         2016-06         Total           6,019         5,433         5,769         -251           70,242         73,426         72,442         2,199           1,794         1,739         2,262         468           8,170         6,700         6,117         -2,053           859         992         896         36           2,426         2,429         2,400         -26           4,337         3,998         3,726         -611           93,847         94,718         93,610         -237           6,391         6,184         5,745         -646	

Change



#### **CGD Consolidated Main Financial Indicators (3/4)**

#### **Income Statement** (Consolidated Activity)

M€

				2016-06 vs 2015-06	
RESULTS	2015-06	2015-12	2016-06	Total	(%)
Net interest income	538.9	-	568.7	29.8	5.5%
Net inter. income incl. inc. from equity investm.	582.1	-	598.3	16.3	2.8%
Commissions (net)	247.7	-	230.1	-17.6	-7.1%
Non-interest income	572.1	-	156.3	-415.8	-72.7%
Total Operating Income	1,154.2	-	754.7	-399.5	-34.6%
Operating costs	652.5	-	639.3	-13.3	-2.0%
Net Operating Income before Impairments	501.6	-	115.4	-386.2	-77.0%
Net Income before tax and non-controlling interests	213.5	-	-193.1	-406.6	-
Net income	47.1	-	-205.2	-252.3	-

Change



# CGD Consolidated Main Financial Indicators (4/4) Financial Indicators

CREDIT QUALITY AND COVER LEVELS	2015-06	2015-12	2016-06
Overdue credit ratio	7.9%	7.6%	8.1%
Credit more than 90 days overdue ratio	7.4%	7.2%	7.4%
Non-performing credit ratio	9.7%	9.3%	9.8%
Non-performing credit (net) ratio (1)	2.6%	2.2%	2.3%
Credit at risk ratio (1)	12.4%	11.5%	12.2%
Credit at risk (net) ratio (1)	5.5%	4.5%	4.9%
Restructured credit ratio (2)	10.1%	10.0%	10.3%
Restr. crd. not incl. in crd. at risk ratio (2)	5.3%	5.6%	5.9%
Credit more than 90 days overdue coverage	99.1%	102.2%	103.2%
Crd. Imp. (P&L) / Loans & adv. custom. (aver.)	0.66%	0.78%	0.86%
STRUCTURE RATIOS			
Loans & adv. customers (net) / Net assets	66.0%	65.2%	65.4%
Loans & adv. custom. (net) / Custom. dep. (3)	94.8%	90.1%	90.1%

<sup>(1)</sup> Ratios defined by the Bank of Portugal (instruction 23/2012).

<sup>(2)</sup> Ratios defined by the Bank of Portugal (instruction 32/2013)

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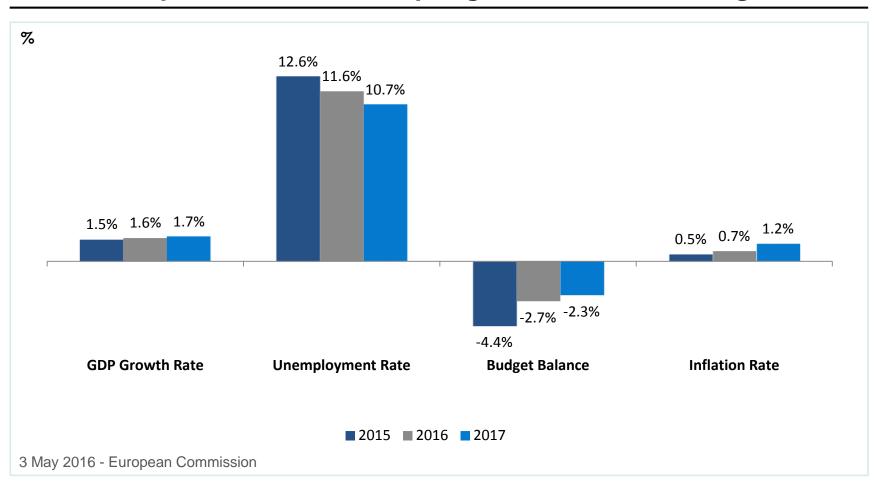


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#### **European Commission Spring Estimates**

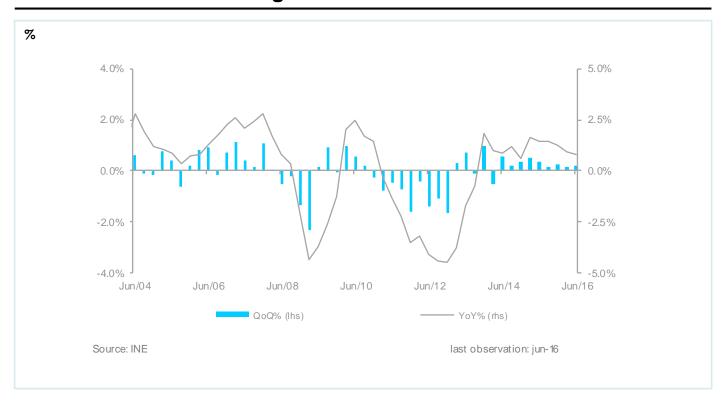
#### **European Commission Spring Estimates for Portugal**





#### **Economic Performance**

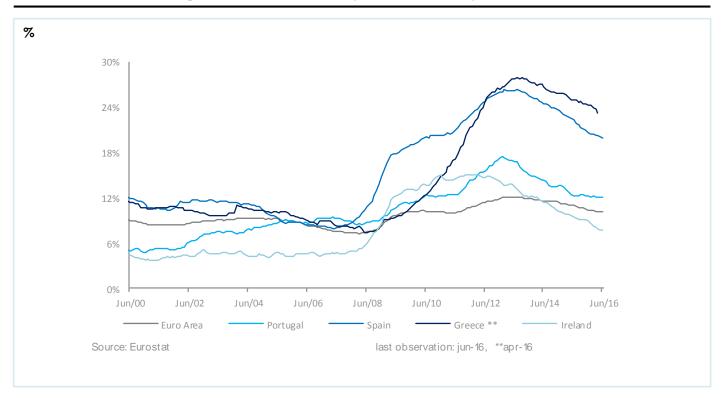
#### **Portugal: Economic Growth**





#### **Economic Performance**

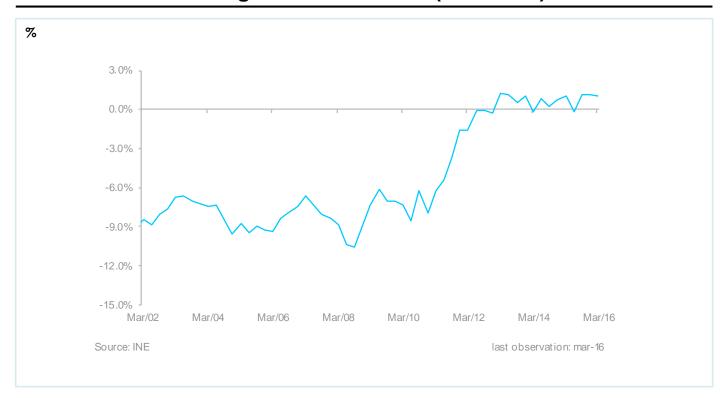
#### Portugal and Periphery: Unemployment Rate





#### **Trade Deficit - Sizeable Improvement**

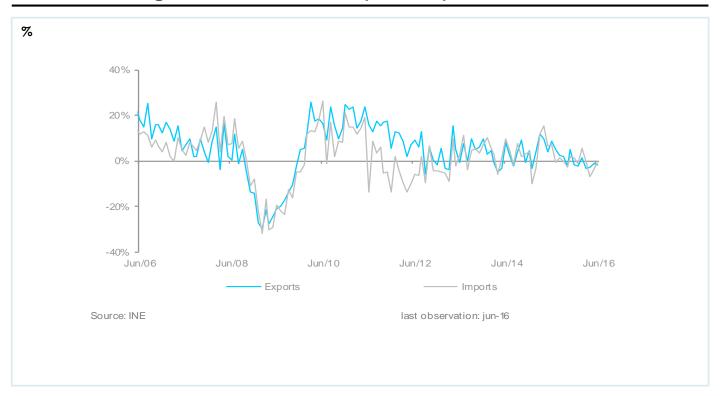
#### Portugal: Trade Balance (% of GDP)





#### Trade of Goods (Y-o-Y%) – Current Prices

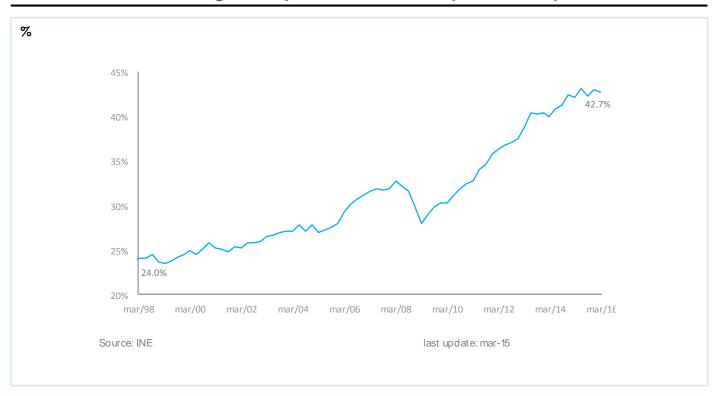
#### Portugal: Trade of Goods (Y-o-Y%) – Current Prices





#### **Trade Deficit - Sizeable Improvement**

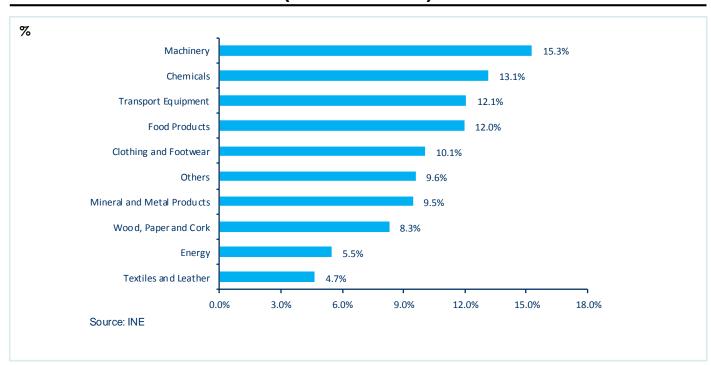
#### **Portugal: Exports Evolution (% of GDP)**





#### **Exports of Goods**

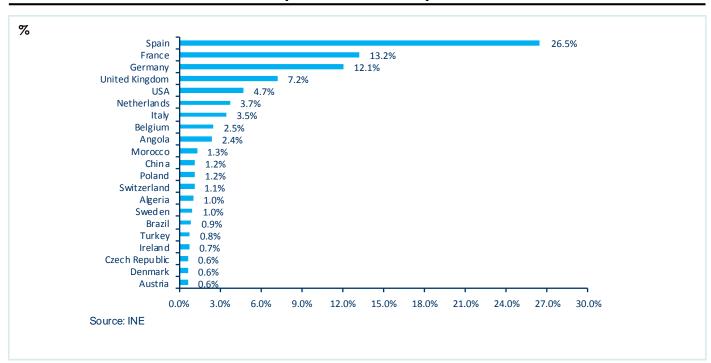
# Portugal: Weight of goods in exports (Jan-Jun 2016)





#### **Exports of Goods**

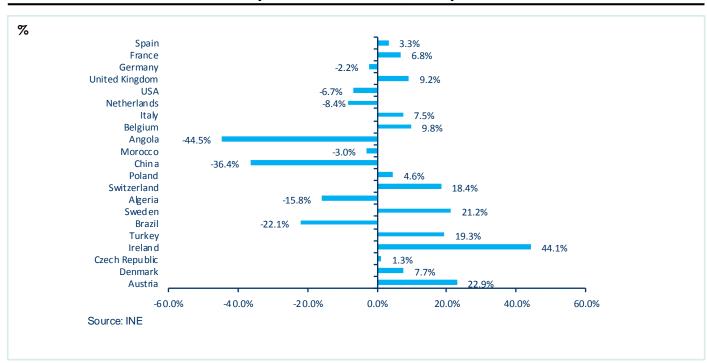
# Portugal: Weight of selected partners in exports of goods (Jan-Jun 2016)





#### **Exports of Goods**

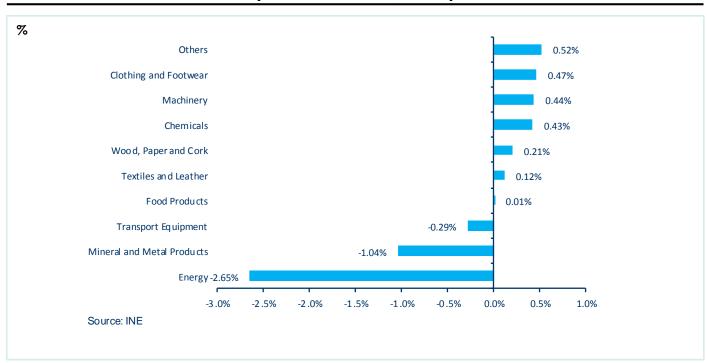
Portugal: Growth rates of exports of goods (Jan-Jun 2016, YoY)





#### **Exports of Goods**

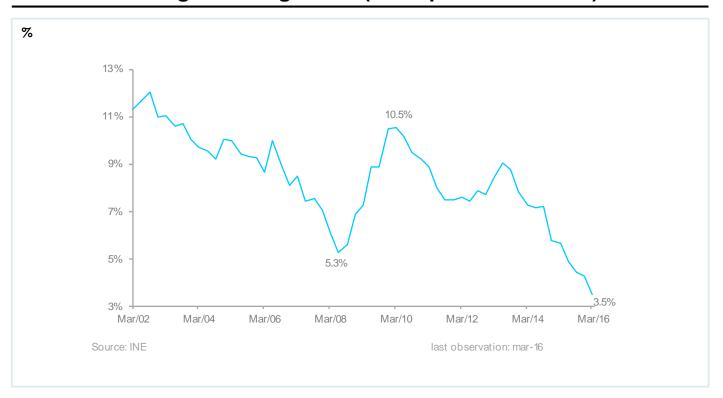
# Portugal: Growth rates of exports of goods by Product Groups (Jan-Jun 2016, YoY)





**Savings Rate (% Disposable income)** 

#### Portugal: Savings Rate (% Disposable income)





**Deposit Growth (Y-o-Y%)** 

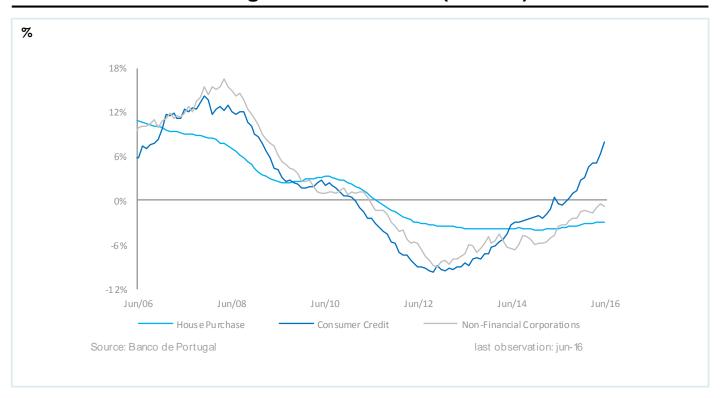
#### Portugal: Deposit Growth (Y-o-Y%)





**Credit Growth (Y-o-Y%)** 

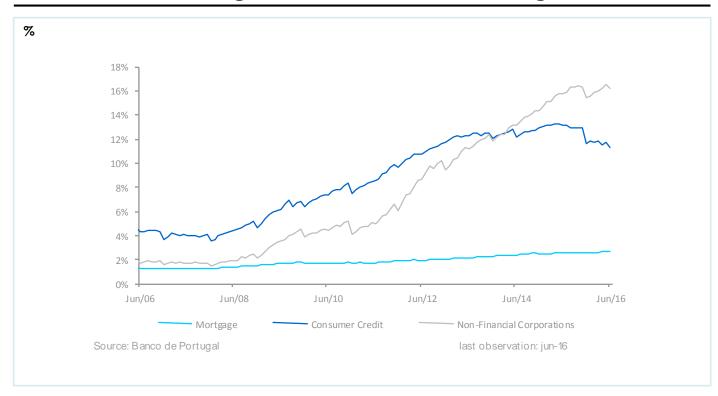
#### **Portugal: Credit Growth (Y-o-Y%)**





#### NPLs as % of Outstanding

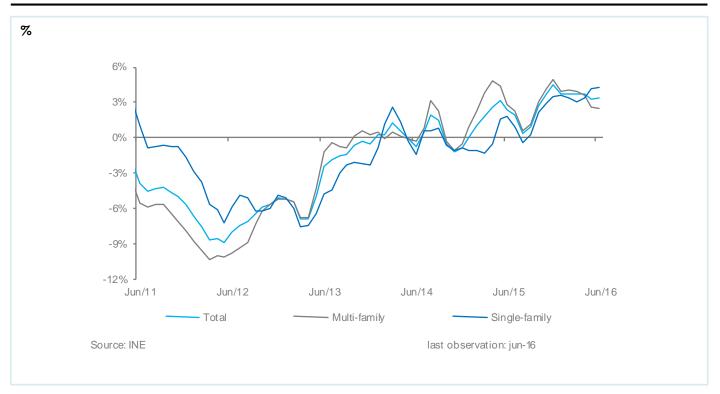
#### Portugal: NPLs as % of Outstanding





#### **House Price**

#### Average value of bank appraisals (Y-o-Y%)



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